

ARC's Family Fun Day Wet Weather Guarantee - Terms and Conditions

1. ARC's Family Fun Day Wet Weather Guarantee (the "Offer") is an offer organised by Arena Leisure Racing Ltd ("ARC") at its participating racecourses (each a "Racecourse").
2. The Offer is open to UK and Irish residents only, who are aged 18 years and over.
3. The Offer only applies to the following race days (each a "Race Day") however these are subject to change:

Racecourse	Race Day	Replacement race days
Lingfield Park	18/4/2025	10/5/2025 or 31/5/2025
Newcastle	18/4/2025	11/5/2025 or 1/8/2025
Bath	20/4/2025	5/5/2025 or 14/5/2025
Southwell	20/4/2025	31/5/2025 or 13/7/2025
Wolverhampton	21/4/2025	22/5/2025 or 31/7/2025
Windsor	5/5/2025	19/5/2025 or 26/5/2025
Bath	5/5/2025	14/5/2025 or 14/9/2025
Newcastle	11/5/2025	29/8/2025 or 28/9/2025
Fontwell	25/5/2025	16/11/2025 or 3/10/2025
Uttoxeter	25/5/2025	29/6/2025 or 27/7/2025
Windsor	26/5/2025	23/6/2025 or 14/8/2025
Doncaster	15/6/2025	14/9/2025 or 29/12/2025
Ffos Las	22/6/2025	16/7/2025 or 13/8/2025
Uttoxeter	27/7/2025	31/10/2025 or 15/11/2025
Great Yarmouth	3/8/2025	15/8/2025 or 24/8/2025
Wolverhampton	10/8/2025	6/9/2025 or 20/9/2025
Great Yarmouth	24/8/2025	18/9/2025 or 21/10/2025
Chepstow	25/8/2025	2/9/2025 or 12/10/2025
Southwell	25/8/2025	21/9/2025 or 27/9/2025
Brighton	31/8/2025	1/9/2025 or 16/10/2025
Worcester	31/8/2025	15/10/2025 or 22/10/2025
Fontwell	7/9/2025	3/10/2025 or 7/11/2025
Doncaster	14/9/2025	25/10/2025 or 29/11/2025

4. Employees/personnel of ARC, ARC's group companies, ARC's retailers and agencies are not eligible to benefit from the Offer.
5. ARC will offer up to 4x complimentary tickets per booking for a replacement race day if the following conditions are met:
 1. A person must have made a booking for one or more tickets by 11:59pm on Saturday 19th for Easter Eggstravaganza Family Fun Fay at Southwell Racecourse on Sunday 20th April and must attend such Race Day; and
 2. There must be rain on such specific Race Day from the moment ARC opens the gates until the end of last race.
6. For the avoidance of doubt, tickets bought after 7 days prior to the Race Day, hospitality/restaurant bookings and complimentary tickets shall not be applicable for benefiting from the Offer.

7. If not all tickets purchased within the booking are used on the Race Day, ARC reserves the right to issue only tickets in the number that was effectively used on the Race Day.

8. If, as per paragraph 5, the ticket holder is eligible for the offer, ARC will email them to the email associated with the booking in reasonable time to inform them they are eligible for the offer and the ticket holder shall, within no less than 2 weeks, choose from one of the alternative dates set out in paragraph 3.

9. If ARC does not receive a response within 2 weeks of sending the email communication, as per paragraph 8, the offer shall be void and forfeited and the ticket holders will not be notified.

10. In the event of a person trying to claim more than once the set of tickets given by ARC, ALL tickets sent to that person will be void.

11. The tickets are non-exchangeable, non-transferable, non-endorsable and not redeemable for cash or other prizes. ARC retains the right to substitute the replacement race day with another race day in the event the original replacement race day offered is not available.

12. ARC shall not be responsible for lost or misdirected messages, unavailable network connections, failed incomplete, garbled or delayed computer transmissions, online failures, hardware, software or other communications failures or circumstances affecting receipt or entrants ability to participate in the Offer or if any racing or any other event applicable to the Offer is cancelled for any reason or any circumstances affecting a person's ability to access or use the tickets or for any Event of Force Majeure.

* "Event of Force Majeure" means:

a fire, flood, lightning, storm, earthquake or other similar geological or metrological event or condition or Act of God, national emergency, diseases, epidemic, pandemic, war, act of terrorism, riot or criminal act or damage, strike, lockout or other industrial action not involving ARC's employees (to the extent such failure is beyond the reasonable control of ARC) or any other event beyond the control of ARC. The entrant acknowledges and agrees that any disruption caused by the outbreak of coronavirus (COVID-19) or similar diseases (such as the temporary or permanent closure of the venues) shall constitute an Event of Force Majeure.

13. The ticket holder (and accompanying guest(s)) must comply with ARC's Terms and Conditions of Entry, available on each Racecourse's website. In particular, the ticket holder (and accompanying guest(s)) must comply with all health and safety guidelines and instructions and all applicable legal and regulatory requirements.

14. These Terms and Conditions shall be governed by English Law and the parties submit to the exclusive jurisdiction of the English courts.